



Geraldton
Regional
Aboriginal
Medical
Service

ANNUAL REPORT

2020-2021



GRAMS

2 | Geraldton Regional Aboriginal Medical Service



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OUR MISSION

GRAMS mission is to provide high quality and progressive health care to Aboriginal people.

GRAMS: An organisation of Aboriginal people, for Aboriginal people, controlled by Aboriginal people.

OUR VISION

Our vision is for Aboriginal people to live healthy lives, enriched by a strong living culture, dignity and justice, and that GRAMS is recognised as a driving force in achieving this.

OUR STRATEGIC VISION



COMMITTING OUR STRATEGIC
GOALS TO ACTIONS

OUR VALUES

GRAMS is a values-driven organisation represented by five core characteristics:

Respect

Acknowledgement that all people are different from each other in some way; no better, no worse than ourselves, just different. GRAMS accepts and values all people without judgement, and is open to positive relationship building.

Empowerment

Believe that greater health and well-being gain can be achieved by sharing our knowledge, experience and expertise in ways that build confidence and independence.

Excellence

Pursue high-quality performance in all that we do; as employees, as an organisation and as members of our community.

Compassion

Respectfully care for each other and all those to whom we serve.

Accountability

Behave ethically and responsibly and conduct business and promotes professionalism, transparency and integrity.



SERVICE MAP

GRAMS provide services across the
Midwest and Gascoyne region

Gascoyne Outreach Service

14-16 Rushton St,
Carnarvon WA 6701



Carnarvon

Geraldton Regional Aboriginal Medical Service

Rifle Range Road,
Rangeway WA 6530



Geraldton



Murchison

Murchison Outreach Service

56 Attwood Street,
Mount Magnet, WA,
6638

Perth

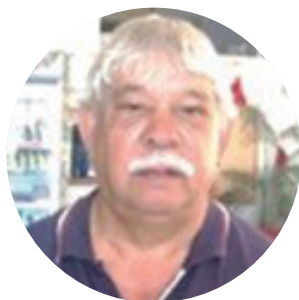
BOARD MEMBERS



Sandy Davies

Chairperson

I am passionate about social justice and making sure our people have a voice and the right to be heard.



Gordon Gray

Deputy Chairperson

I want to pass on my knowledge and experiences that I have learnt over the years to the younger generation as I believe that our youth are the future of our people.



Justin Mallard

Board Member

I am a strong supporter of GRAMS and what it stands for which is making sure our community has access to the best health care service.



Rachel Mallard

Board Member

I am passionate about family, culture and health, as I believe that without good health you have nothing.



Carrissa Bellottie

Board Member

I live by the words in that we must always show respect to one another and more importantly our Elders.



Luana McGregor

Board Member

I learnt from a young age the importance of our Aboriginal culture and the disadvantages of remote community living.



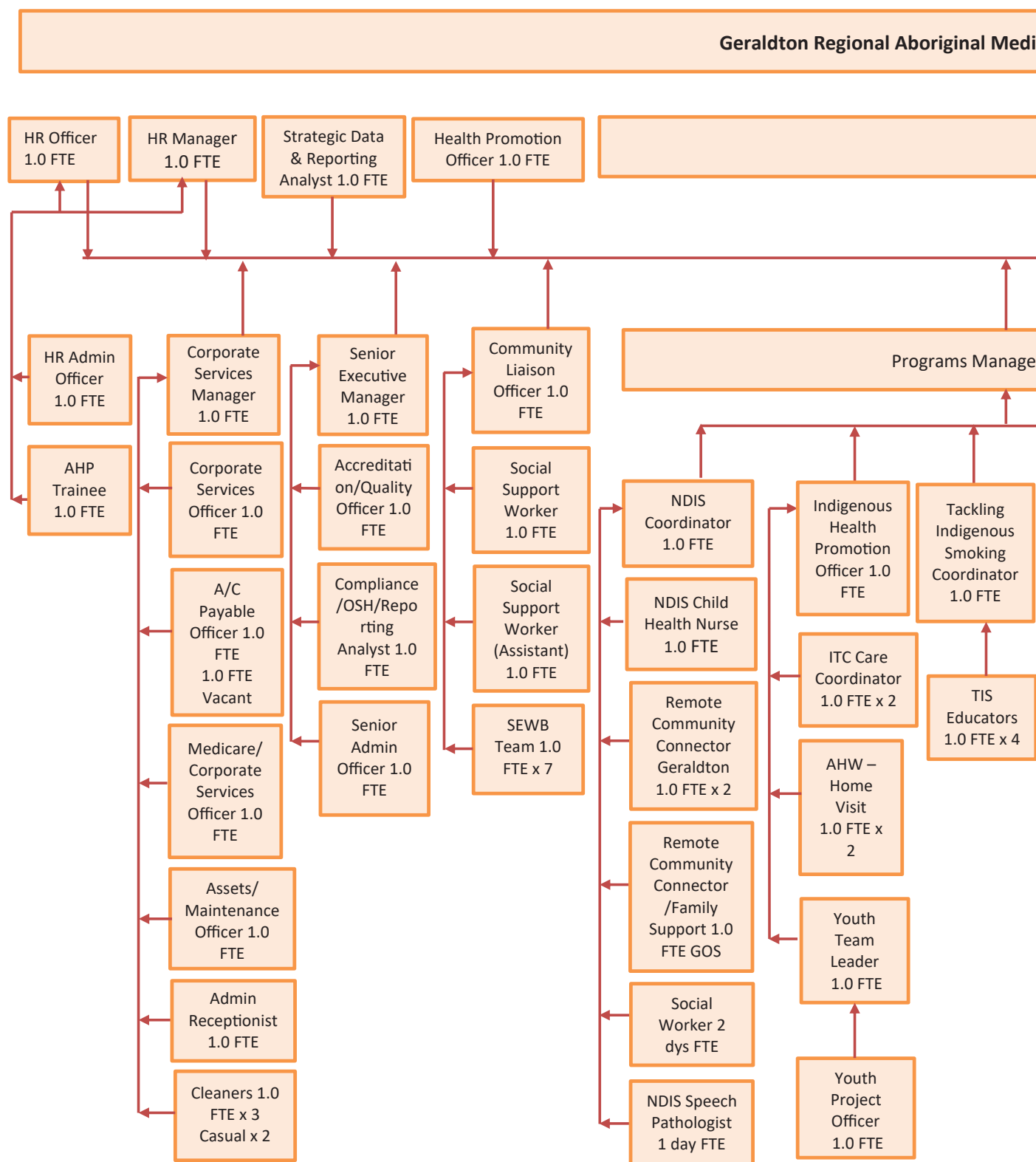
Megan Roberts

Board Member

I aim to work with GRAMS to increase health, social and economic wellbeing of our Aboriginal people within our community.

We appreciate the support and cultural leadership the board exercise on a regular basis.

ORGANISATIONAL CHART



Local Service - Board of Directors

Chief Executive Officer

Accountant

r 1.0 FTE

Medical Director
1.0 FTE

Practice Manager 1.0 FTE

Aboriginal Liaison/Coordinator
Officer 1.0

GOS

Transitional Care Pilot
Program
1.0 FTE x 3

GRAMS GP x 6

MOS GP
x1

GOS GP
1.0 FTE x 2

Registrars
1.0 FTE x 3

Clinic Coordinator
1.0 FTE 1.0

Aboriginal Health Practitioner
1.0 FTE x 7

FHU Aboriginal Health Practitioner
1.0 FTE x 1

FHU Receptionist
1.0 FTE

Receptionist
1.0 FTE x 3

Transport Officers 1.0 FTE x 4

MOS Clinic Manager
1.0 FTE

Aboriginal Health Practitioner
1.0 FTE

Receptionist
1.0 FTE

Cleaner/
Gardener

Practice Nurse 1.0

Respiratory Registered Nurse 1.0

FHU – Registered Midwife 0.6 FTE x 3

Child Health Nurse 1.0

School Nurse 1.0 FTE

Enrolled Nurse 1.0 FTE x 2

Psychologist 0.6 FTE

Social Worker 1.0 FTE

Dentist 1.0 FTE

Dental Assistant 1.0

Physiotherapist 0.6 FTE

Community Clean Up Crew
1.0 FTE x 1
Casual x 2

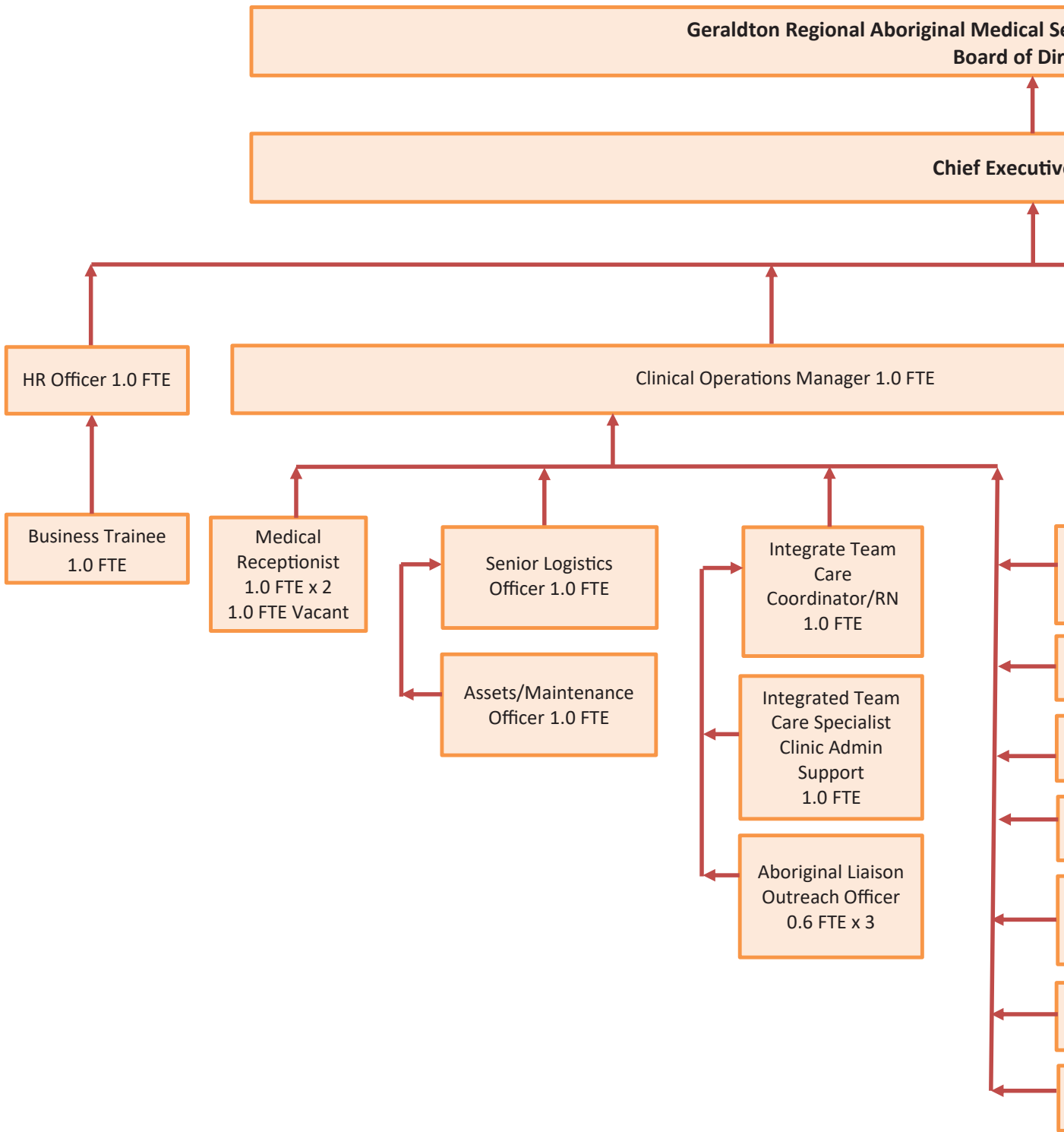
GRAMS Gardener 1.0 FTE x 1

Swan Drive Caretaker/Gardener
1.0 FTE

Indigenous Outreach Worker 1.0 FTE x 1

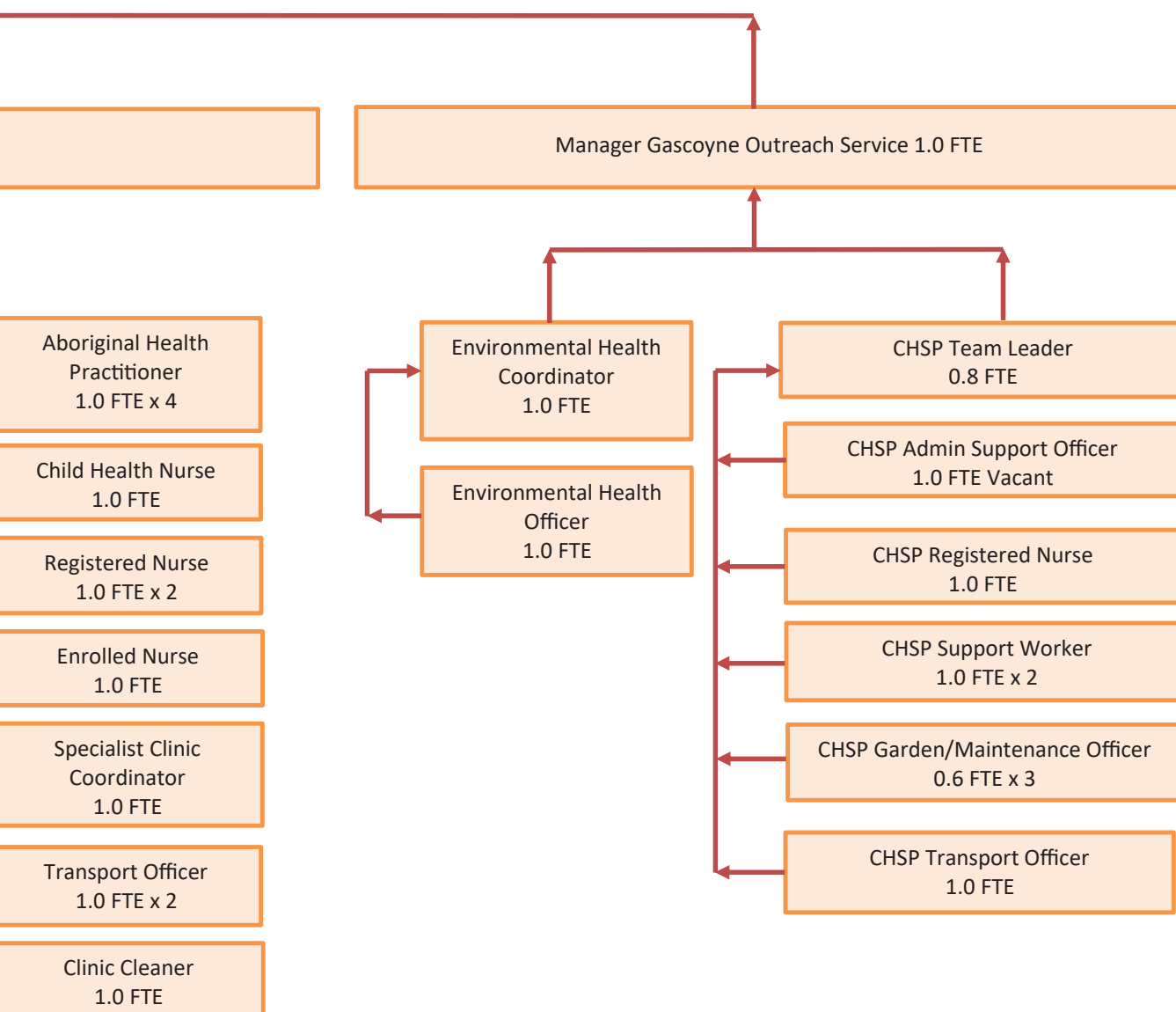
Aboriginal Liaison Officer 2 x 1.0 FTE

GRAMS GOS ORGANISATIONAL CHART



Service – Gascoyne Outreach Service
Directors

Health Officer





SUMMARY

During the reporting period, GRAMS has expanded our organisation into Carnarvon to include the GRAMS Gascoyne Outreach Service. This enhances our presence in the Midwest and Gascoyne region to empower more advocacy work and providing our services to remote communities.

GRAMS has continued to support training and development for young health care professionals to provide education opportunities and increase capacity in primary care and health promotion.

Engaging with the boarder community continued to be a critical component of our strategy. During the COVID-19 pandemic GRAMS has been working collaboratively with stakeholders to address the welfare and safety needs of the community.

The Western Australia Carers Charter

1. Carers must be treated with respect and dignity.
2. The role of carers must be recognised by including carers in the assessment, planning, delivery and review of services that impact on them and the role of carers.
3. The views and needs of carers must be taken into account along with the views, needs and best interests of people receiving care when decisions are made that impact on carers and the role of carers.

4. Complaints made by carers in relation to services that impact on them and the role of carers must be given due attention and consideration.

QIC Accreditation (GRAMS and Murchison Outreach Service)

QIC Health and Community Services (QIC) Standards is independent recognition that an organisation, practice, service, program or activity meets the requirements of defined criteria or standards. Accreditation provides quality and performance assurance for owners, managers, staff, funding bodies and clients.

The achievement of accreditation is measured against the sector specific Standards which have been set as the minimum benchmark for quality. Compliance with the Standards is demonstrated through an independent assessment every 3 years.

In April 2021 GRAMS achieved full QIC Accreditation until 2024, below is an overall summary of the assessment of 2021.

GRAMS are a leading Aboriginal controlled organisation for Indigenous health with a dominant focus on evidence-based practice, quality and safety. There is an overriding commitment to building the health literacy, health, wellbeing and resilience of the Aboriginal community.

Over the past three years the organisation has undergone significant growth in developing the clinical and health promotion programs in response to changes in the community's needs.

There is a strong leadership shown from the Board, CEO, Executive team and staff in maintaining the focus of the organisation in carrying out its mission and serving the Aboriginal community. The organisation is clearly focused on providing culturally secure services for Aboriginal people.

The professional skills of staff and their experience, as well as their ongoing training, professional development, practice (clinical) supervision assist in ensuring positive outcomes for individuals and the Aboriginal community. Each service and program make efforts to protect service user confidentiality, apply informed consent principles, and also address any grievance, which is consistent with the service's high standards of ethics when working with clients.

The organisation provides a leading role in the provision of culturally secure services and models this to other organisations in the sector. Services and programs are coordinated in ways that provide continuity of care and cross-disciplinary approaches in association with other service providers.

The strengths of the organisation include its inclusive approach, focus, culturally secure services, professionalism, responsiveness and advocacy in relation to Indigenous health needs.

Management and staff represent the organisation on committees, at forums, and through network meetings. There is a strong relationship with the peak bodies, Government and with the Aboriginal community.

The organisation is involved in research activities which assist in identifying proven approaches to improving health outcomes and are culturally secure and leading edge. The promotion of education for individuals and the sector by the organisation supports the ongoing development of best practice.

Collaboration is an important part of the organisation's culture and is embedded at all levels. GRAMS make a significant investment and commitment to working with other organisations and engages in research to build

the capacity of the community and the broader Aboriginal Community Controlled sector.

The feedback from clients and stakeholders was exemplary in terms of the services provided, supportive role, advocacy and communication.

GRAMS is in the process of working with the Gascoyne Outreach Service so that they will be compliant with all the standards of QIC Accreditation in 2024.



AGPAL Accreditation

AGPAL Accreditation is an integral part of safe and quality general practice in Australia. It is independent recognition that practices meet the requirements of the governing national industry Standards, set by the Royal Australian college of General Practitioners (RACGP).

GRAMS/Murchison Outreach Clinic/Gascoyne Outreach Clinic has achieved the AGPAL having met the 17 Standards of accreditation.

GRAMS is therefore dual accredited and Continuous Quality Improvement (CQI) underpins all our programs, practices and services through:

- Looking for ways to improve as an essential activity of everyday practice.
- consistently achieving and maintain quality care that meets clients' needs.
- Monitoring outcomes in client care and seeking opportunities to improve both the care and its results.
- Constantly striving for best practice by learning from others to increase the efficiency and effectiveness of processes.



COVID-19 RESPONSE

In response to the global COVID-19 pandemic, GRAMS is committed to keeping our patients, staff and community safe and protected from the virus. GRAMS developed communications resources to encourage the community to maintain good hygiene practices to reduce the risk of infections. Mental health and welfare support was also put in place to ensure the community receive the help they require to maintain a strong mind and spirit during the challenging times.



Elders Day Program

GRAMS launched an Elders Day Program to provide support to the Elders and help them stay connected after the COVID-19 restrictions. Through the program, we aim to improve the health and wellbeing of our Elders by providing access to health checks and services.

The program enabled us to recognise the Elders in our community and create a culturally safe place for yarning, sharing and storytelling. We also went on regular outings to help prevent the negative impact that social isolation can have on mental health, including going grocery shopping, cafes, movies and more.





COVID Care Packages

During the COVID -19 restrictions this year, GRAMS was able to obtain emergency relief funding from out of agency sources. This funding was utilized to provide client throughout the Midwest Gascoyne region with both food packages and hygiene pack during this time.

The coronavirus (COVID-19) pandemic has had a significant health and financial impact on a national, state and local level. The GRAMS team has recognised that many members of our community are experiencing heightened hardships during this time and may require additional support.

As such, GRAMS prepared COVID-19 care packages for those most in need. The care packages are funded by a BHP Vital Resources community grant awarded to the Aboriginal Health Council of Western Australia (AHCWA). Each care pack includes shampoo, shower gel, toothpaste and quality towels and other essential hygiene items. GRAMS has also coordinated food relief packages which include canned food, life-long milk, sugar and flour thanks to an additional grant from BHP.

80 Mount Magnet

100 Carnarvon

150 Geraldton

**In total 320 pack
delivered to clients
most in need**



NDIS

GRAMS NDIS access team act as a cultural brokerage between the community and the National Disability Insurance Scheme (NDIS).



Our aim is to engage, inform and assist participants living in remote communities throughout the Midwest, Murchison and Gascoyne regions. We help and support people with disabilities and their families to navigate the NDIS to get the best support possible and we also assist new clients to test their eligibility for support through the NDIS.

We assist with:

- **Navigating the application process to the NDIS by:**
 - Assisting with the NDIS application form
 - Gathering all evidence of the disability
 - Sending all information to NDIS
 - Attending planning meetings with the client (if needed)
 - Assisting with starting the plan and getting support co-ordination suitable for the participant.
- **Contacting NDIS for information on progress of an application**
- **Plan reviews**
- **Linking NDIS participants to support co-ordinators**



During the 20/21 year we achieved:

312

home visits within the Midwest Region



115

potential participants and families to access NDIS and then to assist with using their NDIS plans



NDIS Open Day

On Thursday 3rd of December 2020, GRAMS hosted NDIS Open Day at Holland Street in Geraldton to celebrate International Day of People with Disabilities and bring attention to the services that clients and families can access for support.

GRAMS NDIS access team will be doing more frequent travels to regional and remote communities to engage with community member and inform them about the NDIS programs we have.

Our Team in the future are planning to produce more educational awareness programs and events around what the NDIS program can offer to help improve our community members living with a permanent and significant disability. One of our major aims is to empower our community members to become the face of all our future social media campaigns.



REMOTE EARLY CHILDHOOD SERVICES (RECS)

The GRAMS family support program exists to support families to improve their overall wellbeing and work with the families to decrease the chance of childhood development delays through short term early intervention with our team of allied health professionals. The team consists of the following:

- Speech pathologist
- Occupational therapist
- Social worker
- Child health nurse



The early years of life are the most important for learning and developing a child's cognitive abilities as well as social and emotional skills. We are here to support our families to provide the best opportunity for development of all children, particularly those who are experiencing vulnerability or disadvantage.

We can provide support, advice and information regarding the development of children and deliver resources to facilitate quality early learning outcomes through our speech therapy and occupational therapy programs. We also have a social worker and child health nurse to assist with all aspects of managing childhood development and behaviour and link our families to the right help where needed.

Our therapists can give parents strategies to assist with the child's delays or prepare documentation to apply for 12 months Early childhood Early Intervention (ECEI) funding from NDIS. This funding will allow the families to get as much assistance as possible to try to reduce the development delay.





TACKLING INDIGENOUS SMOKING

The Tackling Indigenous Smoking (TIS) program aims to reduce smoking prevalence among Aboriginal and Torres Strait Islander People. The GRAMS TIS team engage with community members to support smoking cessation and reducing smoking rates.



One of the focuses of the TIS team is engaging with young people to provide education on smoking and prevent tobacco use. The TIS team travels to schools across the Midwest and Gascoyne region to deliver workshops and information sessions with students, educating them on the harmful effects of tobacco smoking and discourage them from taking up smoking.

During the 20/21 year we achieved:

- Development of the Drum Beat program to provide positive outlet for local youth.
- Delivering smoke free message 'Commit to Quit' on World No Tobacco Day.
- Facilitating sport competitions to engage with youth and sharing health promotion messages on tobacco control.
- Attending school NAIDOC promotional events to deliver health education sessions.
- Collaborating with Shooting Stars and Deadly Sistas to promote smoke free messages.
- Travelling to 12 schools and providing smoke free education to students.



DEADLY CRU YOUTH TEAM

Deadly Cru's focus is Youth Health and improving young people's wellbeing and creating brighter futures for young people by offering by a range of services to build resilience and support positive development.

Youth is a significant transition and development period in an individual's life. It is a time when important decisions are made about education, relationships, career and employment paths and lifestyle direction. Deadly Cru's mission is to help support young Aboriginal and Torres Strait Islander people make successful transition to adulthood by providing resources and support services.

Back On Track program

The Back on Track program is an engagement program for young men, providing youth social support, drug, alcohol and smoking education, advocacy and outreach trips to help the boys transition to adulthood and connect with culture.





GRAMS
deadly Cru

Mental Health Day at Meekatharra District High School

The importance of mental health education in schools is critical. To help raise the awareness of mental health, our Deadly Cru team travelled to Meekatharra to celebrate Mental Health Day by providing mental health training and workshops at Meekatharra District High School.

Around sixty students participated in a variety of workshops, one being the Deadly Cru Alcohol and Other Drugs educational session.

The focus of the workshops is to engage with young students and empower them to make better life choices and being informed on the harmful effects of drugs and alcohol on mental health.

Schools we visited:

- Champion Bay Senior High School
- Geraldton Senior high school
- Rangeway Primary
- Allendale Primary
- Bluff Point Primary
- Meekatharra District High School
- Waggrakine Primary
- Mullewa Primary & High school





INTEGRATED TEAM CARE

The Integrated Team Care (ITC) program works with people with chronic disease to help them again access to care coordination support.

The ITC team provide care coordination for Aboriginal people living with long-term illness or chronic conditions. ITC also helps patients that require complicated care to access services or medical equipment to help improve health outcomes.

We assist with:



Free support



**Access to care
coordination support**



**Help to understand
health conditions**



**Access to services and
some medical equipment**



**Links to other helpful
services and programs**



Transport



During the 20/21 year we achieved:

200

There are over 200 patients currently enrolled in the ITC program and approximately another 100 receiving minimal support

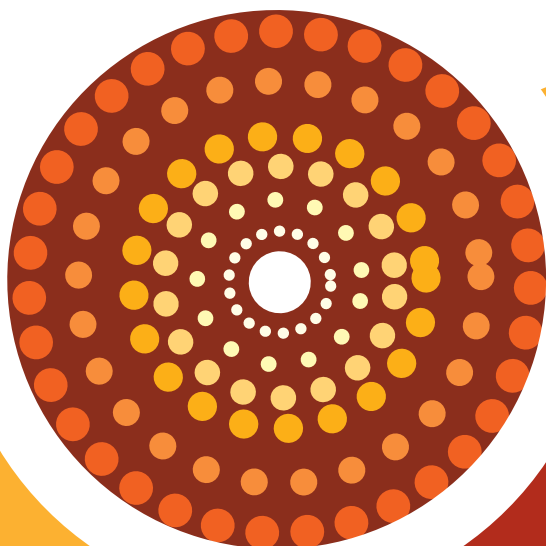


5th

The ITC program is now in its fifth year and has helped dozens of Aboriginal and Torres Strait Islander people gain the knowledge and confidence to be able to self manage their chronic diseases on their own.



If you have a chronic disease, make sure you see your Doctor about getting a GP Management Plan and ask for an referral to the ITC program if you would like the team to support you on your health journey.





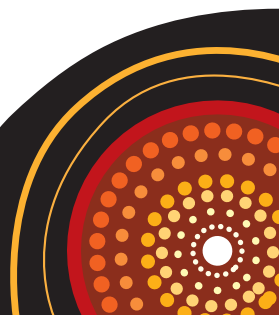
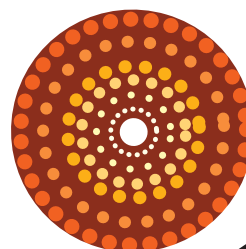
SOCIAL AND EMOTIONAL WELLBEING / SUICIDE PREVENTION

Our Social and Emotional Wellbeing programs aims to improve community mental health and address the suicide rates of Indigenous Australians, in particularly the Yamatji people of the Murchison-Gascoyne region who comprise more than one-third of WA's Indigenous suicides.

We are all composing team that generally cater to most of our client SEWB needs. Many of our clients are in crisis when they are referred to the SEWB Unit. If we are unable to meet our client needs, we refer our clients to the appropriate service providers. For example, we are not lawyers and cannot give legal advice, so we forward onto Legal Aid, Aboriginal Family Legal Service, Aboriginal Legal Service or where there is a qualified legal practitioner.

We assist with:

- Client support
- Emergency Relief for crisis situations
- Counseling
- Centrelink
- Homes West. Advocate on behalf of the clients and assist clients to fill out applications and obtain housing.
- Redress Support and referrals (Stolen Generation)
- Referrals to other Agencies
- Home visits and Social and Emotional Wellbeing Checks on clients
- Bringing them home mortuary van/ Burial on Country
- Grief and Loss



During the 20/21 year we achieved:

- Launch of Suicide Prevention Report
- Domestic Violence support groups run quarterly
- Carers' support groups run quarterly
- Deliver of COVID-19 emergency relief packs

Statistics for SEWB:

950

Individual clients seen



716

Counselling

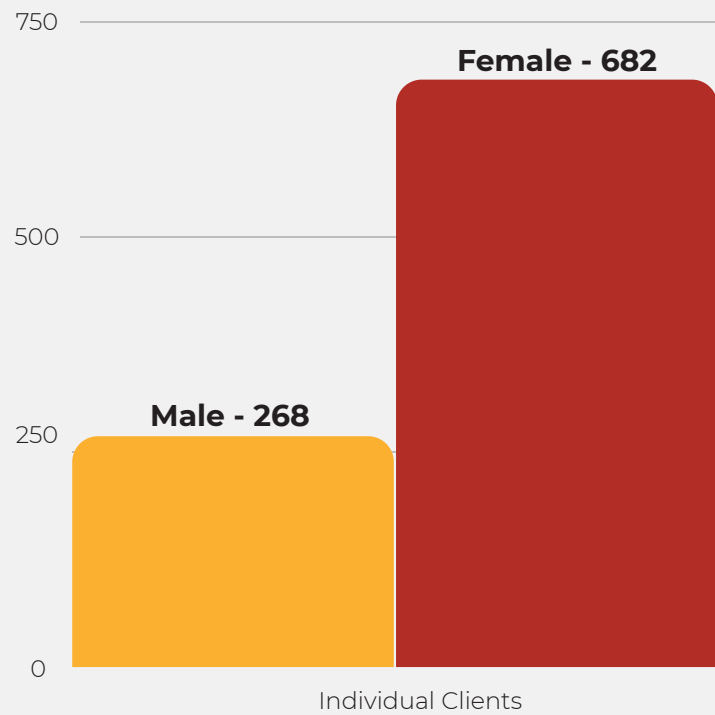


684

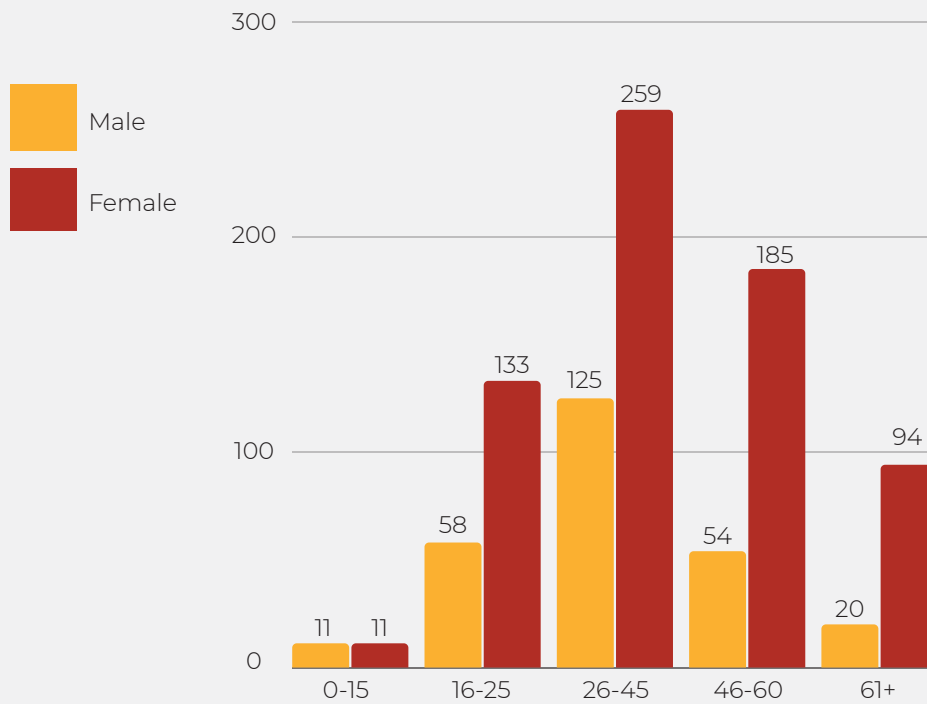
Advocacy / support



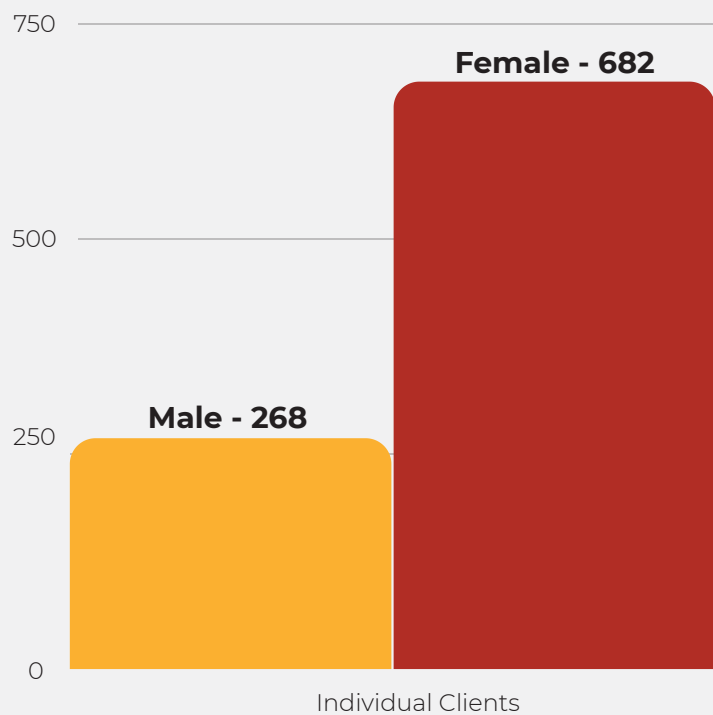
Individual Clients seen by SEWB



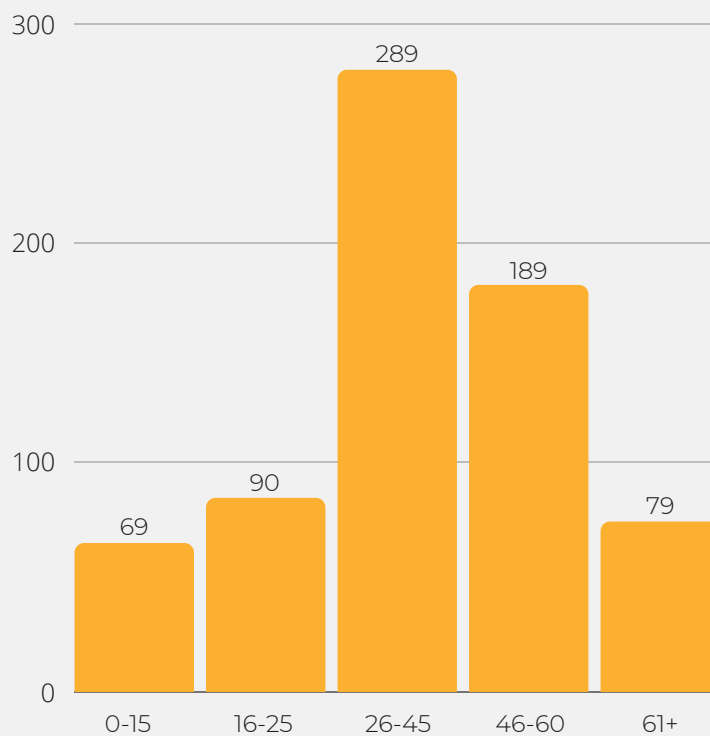
Ages of Individual Clients Seen by SEWB



Individual Clients seen by SEWB



Age Group of Counselling Sessions from SEWB



U Rite Call Centre

The GRAMS Call Centre was developed in response to the COVID -19 pandemic due to isolation and loneliness issues due to 'lock-down' and restrictive movement regime.

Through the Call Centre GRAMS was able to support the Yamatji community to access help. Due to COVID-19 restrictions which controlled client movement GRAMS was able to maintain our services to clients and enable have one on one sessions in a modified office setting.

Suicide Prevention Report

A key focus over the last year was developing a Suicide Prevention report in consultation with people within our communities who contributed their lived experiences with suicide. In 2020, GRAMS engaged the community consultancy firm, Bank of I.D.E.A.S, to facilitate conversations with vulnerable communities in the Midwest and Gascoyne regions to help formulate the corresponding Community Safety and Wellbeing Action Plans unique to each locality.

These community consultations were made possible due to funding from the Western Australian Primary Health Alliance (WAPHA). Within several months, GRAMS covered the Greater Geraldton, the Midwest and Gascoyne regions, visiting multiple remote communities to conduct workshops on Suicide Prevention in 2020.

Throughout the year more than 130 people had been consulted or had participated in Suicide Prevention Workshops.

GRAMS attempted to engage children in the community consultation process and Mr Rhys Williams Lord Mayor of Mandurah conducted several workshops with youth in Mount Magnet. The Workshops resulted in a launch in Perth of the 2020 Suicide Prevention Report.

The response by the community was overwhelming and we're grateful for their support and contribution. Community was more than willing to discuss an issue that brings with it so much pain and angst. Thank you for the time, the energy, the honesty, and the tolerance. Most of all we thank you for sharing your stories.



WORKSHOP STATISTICS

Mullewa	14 individual & agency interviews
Mullewa	27 females
Mount Magnet	21 Individuals & agency interviews
Mount Magnet Yamatji Reference Group	10 females 8 males
Jidi Jidi mothers group	8 females
Children x 2 groups	16 children, 8 males & 8 females
Yulella (Mt Magnet)	3
Geraldton interviews	20 individual & agency
3 x GRAMS Suicide Prevention Support Groups	25 female & 20 males
8 x Rangeway Action Group	5 female & 3 men
Carnarvon	31 individual & agency interviews
Mens Group	9
Jindi Jindi Aboriginal Corporation Grandmothers Group	4
ABC Foundation & Mungullah Community	3
Local Drug & Alcohol Group	3
Workshop for Men (Gwoonwardu Mia)	18
Workshop for Women (Gwoonwardu Mia)	19
Real Futures	17
Local Shire of Carnarvon	9
PCYC	7




U RITE?

**FEELING DOWN?
WANNA TALK?
THEN GIVE US A CALL**

Call GRAMS on

(08) 9956 6555
and press option 2 for help or After Hours number

04 3635 9693

Lifeline 13 11 14

GRAMS SUICIDE PREVENTION PROGRAM



HEALTH PROMOTIONS

The Health Promotions team is dedicated to improving the health and wellbeing of the community and encouraging individuals to take control over their health by empowering healthy choices.

During the reporting period, the Health Promotions team has administered various programs to enhance the communications around health messages and engaging with the community on GRAMS services.





NUTZ and BOLTZ Radio Show

The NUTZ and BOLTZ radio show is hosted by our Health Promotion Officer, David Batty on Radio MAMA and focuses on raising awareness on men's health issues.

The name NUTZ and BOLTZ represent our bodies which work like a machine, and if we don't look after ourselves, we get sick. NUTZ and BOLTZ reflects to being a male and our core mission which is to encourage men to take control of their own health.

The radio show features content focused on improving the wellbeing of Indigenous males living in regional WA. Special guests from different organisation are also invited to come in and have a yarn, sharing their health tips and advice on how to lead a healthy life.

Red Dust Healing's 'Train the Trainer' program supports selected community and health workers to use the tools with clients and communities in a one-on-one or group setting to deliver the Red Dust Healing program.

GRAMS Health Promotion team took part in the training program to gain a better understanding of the path to healing and equip other staff with the tools required to support and promote positive health outcomes.

The Health Promotion team is continuing to deliver Red Dust Healing training to internal staff members and external organisations to create empowered communities.

Red Dust Healing

GRAMS became a Red Dust Healing facilitator to help strengthen Indigenous wellbeing through training and enhancing capacity in mental health promotion. The Red Dust Healing program is written from an Indigenous perspective and targeted at Indigenous men, women and families to address family and community violence, suicide, rejection, addictions, identity and culture, grief and loss and mental health issues.



ALWAYS WAS, ALWAYS WILL BE NOMINATIONS



Geraldton
Regional
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Medical
Service

NAIDOC 2020

The GRAMS NAIDOC Ball, Always Was Always Will Be was held on Saturday 7th November 2020 to celebrate and acknowledge the history, culture and achievements of the First Nations people who have occupied and cared for the land for over 65,000 years.

The event was held at the Nukara Farm this year to allow for safe distancing between people whilst being able to connect to country during the auspicious event.

It was an especially special event this year as GRAMS recognised and celebrated the resilience of the community by overcoming the unprecedented challenges due the COVID-19 pandemic.

The evening was filled with outstanding performances including the Girls Academy dance, Bradley Hall band, Red Ochre band and the GRAMS Awards show.

The Ball was a major success this year thanks to the support of the major sponsors, Market Creations, Rangeway Guardian Pharmacy, Bundiyarra Aboriginal Community Aboriginal Corporation, Aboriginal Health Council of Western Australia and Bank of I.D.E.A.S.



NAIDOC ALWAYS WAS ALWAYS WILL BE PHOTOGRAPHY COMPETITION

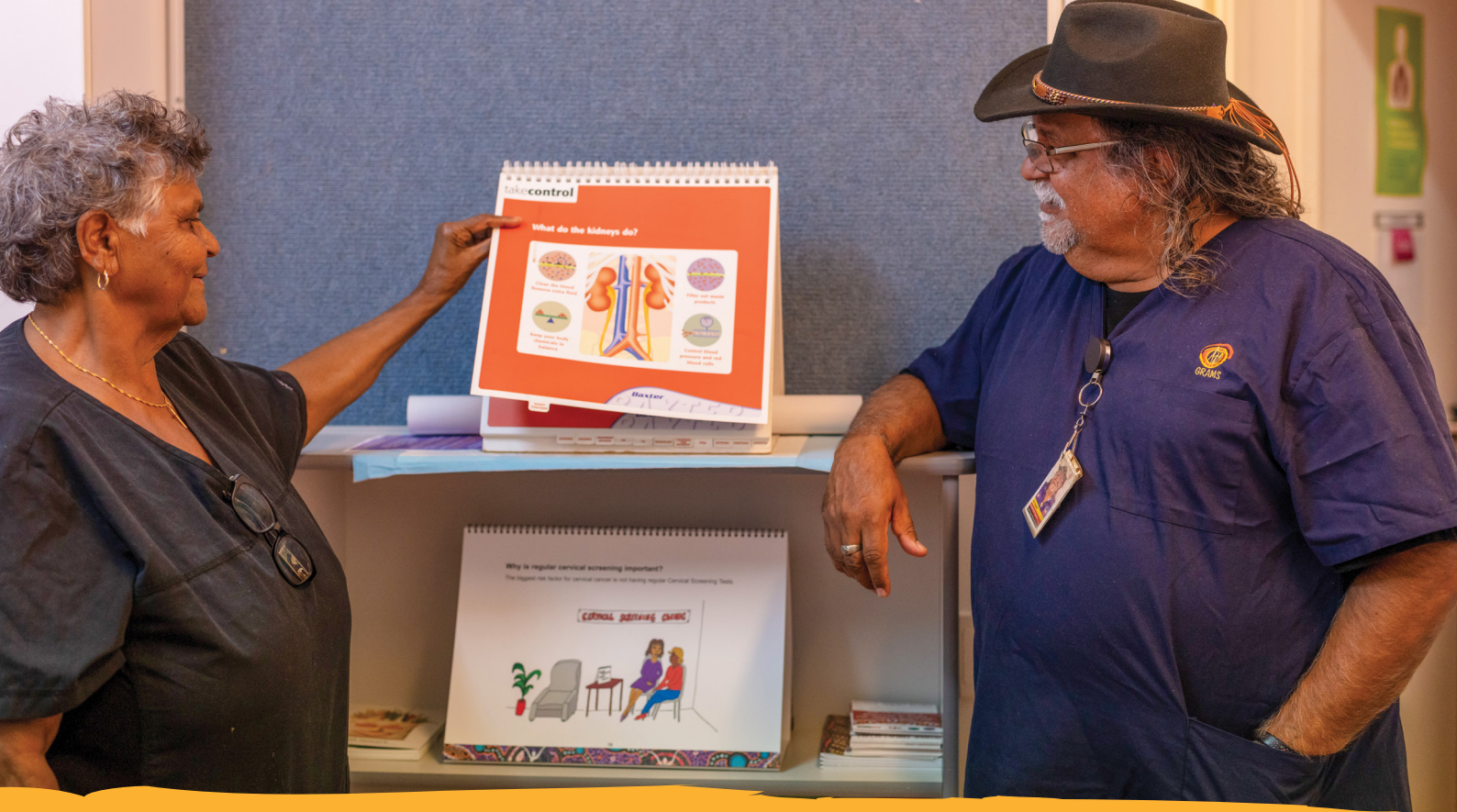
GRAMS hosted a photography competition to give the community an opportunity to express what 'Always Was, Always Will Be' means to them.

All the photo entries from the NAIDOC Photography Competition were displayed at Geraldton Senior High School on Thursday 27 August 2020, where our judges had the chance to review and select the top four winners from each age category.

We would like to thank everyone who participated and entered our competition. We received many amazing entries that celebrated what 'Always Was, Always Will Be' means to the First Nations people. The photos truly captured our history, culture, and achievements of Aboriginal and Torres Strait Islander people.

The photos from the competition were used to create a two-year calendar to celebrate the success of the competition and enable community members to purchase the inspirational calendars from GRAMS. The photos were also displayed in the Museum of Geraldton where visitors were able to experience the community's rich heritage and learn their unique stories.





CLINICAL SERVICES

GRAMS Clinical Services are made up of a multidisciplinary workforce across 3 primary health care clinics: Geraldton Regional Aboriginal Medical Service, Murchison Outreach Service and Gascoyne Outreach Service.

Our Clinical team aims to provide quality and culturally appropriate primary health care to Aboriginal people living in remote communities across the Midwest and Gascoyne region.

Our Services:

- Visiting Audiologist
- Hearing Assessment Program – Early Ears (HAPEE)
- Renal Nurse
- Diabetic Educator
- Podiatrist
- Chronic Pain Specialist
- Referrals to other Agencies
- Getting Stronger and More Than Medicine programs
- Women's health physiotherapy
- COVID Clinic



During the 20/21 year we achieved:

- Delivering Syphilis Point of Care testing training for nurses and Aboriginal Health Practitioners
- Attending Diabetes WA workshop
- Attending Ear Health Forum
- Undergo Advanced Life Support training

5,877
current clients

459
transient clients

300
Astra Zeneca vaccinations
administered

40
Pfizer vaccinations
administered

117
telephone
consultations

1,027
influenza vaccines
administered

1,568
health checks
(715) delivered

592
child health checks
completed



COMMUNICATIONS DESIGN

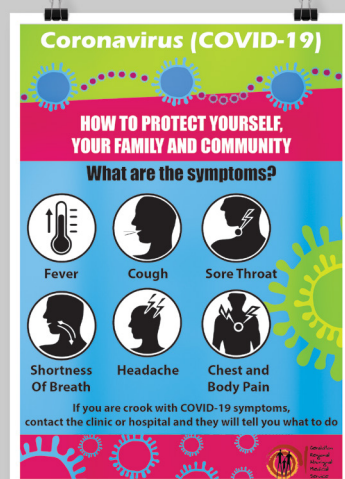
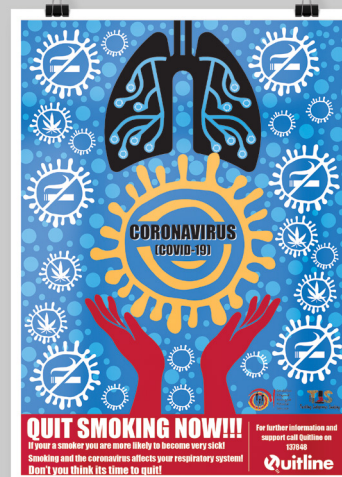
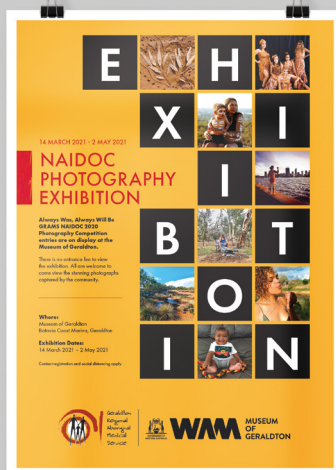
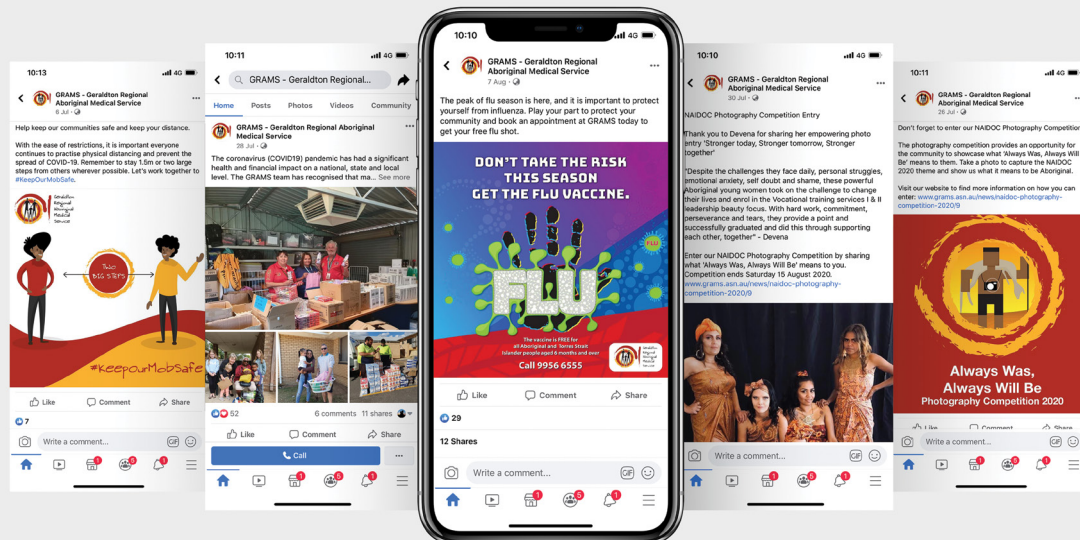
GRAMS has been working with professional graphic designers to collate and design resources to provide vital health messages and advice as well as keeping the community informed on our services and programs.

The Communications and Design team created a suite of flyers, posters, booklets, merchandise, and promotional materials to enhance brand awareness and communicate important information to clients and community.

During the COVID-19 pandemic, the design team developed creative posters and resources to help the community make informed decisions and take up health recommendations to help keep everyone protected.

A monthly newsletter was also delivered to Midwest Times to share good news stories and advertise new programs and upcoming events. Promotional advertisements are also shared with Mulga Mail monthly to share health messages and increase exposure and awareness.

Social media continues to be a crucial platform to engage with the community, communicate key messages, and provide the most up to date information. GRAMS will continue to use social media for health promotion, disseminating accurate health messages and engaging with users.





WORKFORCE

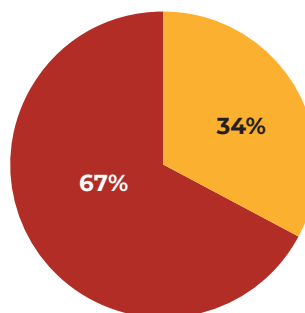
GRAMS is dedicated to building a sustainable Aboriginal health workforce and providing employment opportunities to Aboriginal people in Western Australia to plan or further their career in the health industry. Our multidisciplinary health team strives to provide quality and personalised services to our clients to meet their health and wellbeing requirements.

The GRAMS team is made up of diverse and experienced professionals including Aboriginal Health Workers and Practitioners, GPs, Nurses, Social and Emotional Wellbeing Officers, Health Promotion Officers, Tackling Indigenous Smoking Educators, Community Connectors, and Social Workers who work together to improve community health outcomes and patients are provided with the highest level of care.

154 TOTAL EMPLOYEES

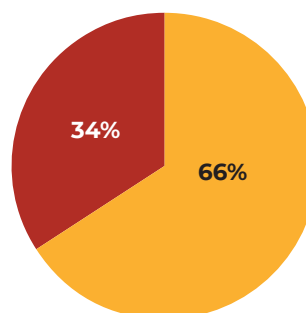
Gender

- 34% male
- 67% female



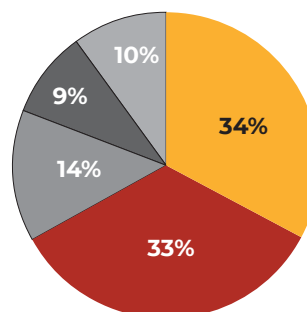
Aboriginality

- 34% Non-Aboriginal
- 66% Aboriginal



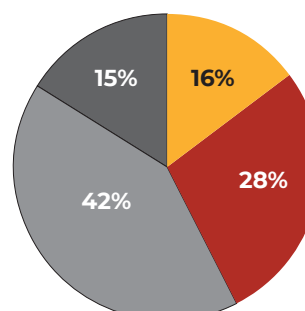
Staff Structure

- 33% Permanent Full time
- 34% Fixed Term Full Time
- 14% Permanent Part Time
- 10% Casual
- 9% Fixed Term Part Time



Age

- 15% 18-30 Years
- 28% 31-45 Years
- 42% 45-60 years
- 16% 60 Plus Years



The background of the page is a solid red color. It is decorated with several large, stylized Indigenous-style patterns. These include concentric circles, wavy lines, and clusters of dots in black, yellow, and white. One prominent pattern in the top right corner features a black outer ring with white dots, followed by a yellow ring, and a red inner section with yellow dots. Another pattern in the bottom right corner is a large circle with a red border, containing a dense field of yellow and orange dots radiating from a central white dot. A vertical pattern on the left side consists of a black shape with a series of white dots and a yellow outline.

SUMMARY FINANCIAL REPORT

DIRECTORS' REPORT

for the year ended 30 June 2021

GERALDTON REGIONAL ABORIGINAL MEDICAL SERVICE INC

DIRECTORS' REPORT

for the year ended 30th June 2021

DIRECTORS' REPORT

Your Directors present this report on the Corporation for the year ending 30 June 2021.

Directors

The names of each person who has been a Director during the year to the date of this report are listed below.

Arthur Davies (Chairperson)
Gordon Gray (Deputy Chairperson)
Carrissa Bellottie (Secretariat)
Rachel Mallard (Treasurer)
Justin Mallard (Director)
Luana McGregor (Director)
Megan Roberts (Director)

The Directors have been in office since the beginning of the financial year, unless otherwise stated.

Corporation Secretary

The Corporation's Secretary who served throughout the year was Carrissa Bellottie.

Review of Operations

The principal activity of the company during the financial year were the provision of medical services to Aboriginal residents of Mid West region of Western Australia. There were no significant changes in the nature of those activities during the year.

Operating Results

The total comprehensive income of the Corporation for the year was a profit of \$2,845,540 (2020: 12,928).

Significant Changes in State of Affairs

No significant changes in the Corporation's state of affairs occurred during the year.

After Balance Date Events

Other than the issues that may arise as listed at note 2, no matters have arisen since the end of the year that will or may significantly affect:

- (i) the Corporation's operations in future financial years or,
- (ii) the results of those operations in future financial years or,
- (iii) the Corporation's state of affairs in future financial years.

Likely Developments

There are no significant changes expected in the nature of the operations of the Corporation.

DIRECTORS' REPORT

for the year ended 30 June 2021

Directors' Report (cont.)

Environmental Performance

The Corporation is not subject to any particular and significant environmental regulation under a Commonwealth, State or Territory law.

Distributions to Members during the year

No distributions were recommended, declared or paid to Members during the year.

Indemnifying Officers or Auditor

No indemnities have been given during or since the end of the financial year for any person who is or has been an officer or auditor of the Corporation. The Corporation holds an association's liability insurance policy, which includes both Directors and officers and professional indemnity cover.

Proceedings on Behalf of the Corporation

No person has applied for leave of Court to bring proceedings on behalf of the Corporation or to intervene in any proceedings to which the Corporation is a party, for the purpose of taking responsibility on behalf of the Corporation for all or any part of those proceedings. The Corporation was not a party to any such proceedings during the year.

Auditor's Independence Declaration

The Corporation's auditor is Mr. Simon James Edward Foley CPA BBus (ASIC Reg. 273581). Mr. Foley's independence declaration for the year ended 30 June 2021 has been received and can be found within the financial statements.

Signed in accordance with a resolution of the Board of Directors:



Sandy Davies

Chairperson

Wednesday, 15 December 2021

DECLARATION BY THE DIRECTORS AND MANAGEMENT

for the year ended 30 June 2021

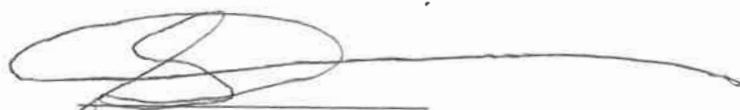
GERALDTON REGIONAL ABORIGINAL MEDICAL SERVICE INC

DECLARATION BY THE DIRECTORS AND MANAGEMENT *for the year ended 30th June 2021*

In accordance with a resolution of the directors of the corporation the directors declare that:

- 1) The financial statements and notes are in accordance with the Australian Charities and Not-for-profits Commission Act 2012 and:
 - (a) Comply with Australian Accounting Standards- Reduced Disclosure Requirements
 - (b) give a true and fair view of the financial position of corporation as at 30 June 2020 and of its performance for the year ended on that date
- 2) At the date of this statement, there are reasonable grounds to believe that the Corporation will be able to pay its debts as and when they fall due.

This declaration is signed in accordance with subs 60.15(2) of the Australian Charities and Not-for-profits Commission Regulation 2013.



Sandy Davies
Chairperson
Tuesday, 15 December 2020



Geraldton
Regional
Aboriginal
Medical
Service

**An organisation of Aboriginal people,
for Aboriginal people, controlled by Aboriginal people**

 **(08) 9956 6555**

 **www.grams.asn.au**  **@GRAMSmob**